

My Home

Our digital self-service solution enables 24 hour-a-day, 365 days a year access for tenants to the information they need and empowers landlords with unparalleled access to their tenants.

Designed to adapt to your unique needs, My Home provides a wide range of customisation and personalisation options, ensuring a tailored experience for every customer.

Mr Adam Murdy (16578): 36 Smith Street - SST

My Home Dashboard
 Logout as Mr Adam Murdy

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My Tenancy

Tenant Reference

16578

Tenancy Type

SST

Address

36 Smith Street
Glasgow
G1 3SL

Tenancy Start Date

12th July 2023

Email Address

adam@myemail.co.uk

My Details

Make A Complaint

My Account

£6,820.65 In credit

05/03/2025

Rent Payment -£67.89

27/02/2025

Rent Payment -£10.00

16/12/2024

Rent Payment -£55.85

Allpay Reference: 20020-ALLPAY

My Account Statement

Pay My Rent

My Household

Residents listed at this address:

Mr Adam Murdy

Miss Olivia Murdy

My Household

My House

Latest Repair: 19/03/2025

Order Number: REQ0000889

CREATED

Summary: Repair persistent leak under kitchen sink causing water buildup and potential damage. Inspection and repair are needed to prevent further issues.

My Repairs History

Request A Repair

My Area Repairs History

My Documents

Recent documents filed

Account Charges

Date: Thu, 06 Feb 2025

My Documents

My Inspections

Future inspections due at your property:

Jul 2027

Electrical Inspection

Oct 2030

Smoke Alarm Inspection

Key features

Customisation

Almost everything, such as text, dashboard, email templates and menus can be customised to reflect your brand and specific needs.

Content management system

Add, edit, and delete content pages with a wysiwyg editor with customisable styles. Fully edit and customise your portal menus.

White label template

Further integrate your branding into the template. Every aspect of the template's colour palette is considered, adding additional colours and a custom font.

Equalities monitoring

Allow My Home account holders to provide and update equalities information anonymously, pseudo-anonymously or attributable.

Advanced repair reporting

Our more advanced process for account holders and staff to request or report repairs using our repairs diagnostic tool.

Dynamic forms

Forms with workflows to remotely update data in HomeMaster. Includes pre and post inspections, tenant visits, close inspections, pre-void inspections.

My New Home

New tenant onboarding, allows allocated account holders to begin their tenancies digitally. Future account holders can confirm household members and more.

Friends and family

Grant specific users access to one or more accounts in HomeMaster, allowing friends, family, or others to manage the account on behalf of the tenant.

Contractor portal

Enables contractors to view and update assigned repairs and lets housing associations manage permissions and functionality for each contractor.

Arrears management

Enable staff and, if required, tenants to create arrears repayment agreements, including one-off and routine payments within organisation specified limits.

Bespoke functionality

As organisations you are all very different, My Home is designed to enable us to customise My Home so that it works for you.

And much more...

Survey module, notices, contractor appointments, branded mail-outs, contact type forms, calendar, board members, GDPR compliant analytics.

“My Home offers convenient, accessible and cost-effective services, freeing up staff time to focus on our more vulnerable tenants. **At 91%, tenant engagement is at an all time high**”

– Karen Barry, Director of Housing,
East Lothian Housing Association



Aareon



Speak to the team today to arrange a demo of
My Home

Hello@aareon.com

www.aareon.co.uk/products/MyHome

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